



**Board of Directors Meeting of the
Central Midlands Council of Governments
Thursday, October 24, 2013 ♦ 12:00 p.m. ♦ CMCOG Conference Room
Overall Agenda**

ACTION

A. Call to Order and Introductions

1. Determination of Quorum
2. Approve Order and Contents of the Overall Agenda
3. Introduction of Guests
4. Invocation

Shelia Bell-Ford

B. Consent Agenda

1. Approve Minutes of the September 26, 2013 Board Meeting (*Enclosure 1*)
2. Approval of Financial Statement – July 1, 2013 through September 30, 2013 (*Enclosure 2*)

C. Regular Agenda

1. Approval of the 2035 Long-Range Transportation Program (LRTP) Amendment (*Enclosure 3*)
2. Approval of the Transportation Improvement Program (TIP) Amendment – I-20/I-26/I-126 Connector (*Enclosure 4*)

Reginald Simmons

Reginald Simmons

INFORMATION

D. Announcements / Committee or Staff Reports / Correspondences

1. Executive Director's Report (*Enclosure 5*)
2. Midlands Workforce Development Board Update (*Enclosure 6*)
3. Long-Term Care Ombudsman Program Update (*Enclosure 7*)
4. CMCOG/COATS Project Updates

Ben Mauldin

Kevin Hill

Anna Harmon

Ladd Gibson

E. Old/New Business

F. Other Business

G. Adjourn

REMINDER: The next CMCOG Board of Directors Meeting will be held on Thursday, December 12, 2013 in the COG Conference Room

Note: Full Agenda packets can be found on the CMCOG website at www.cmcog.org.

Serving Local Governments in South Carolina's Midlands



**Board of Directors Meeting of the
Central Midlands Council of Governments**

Thursday, September 26, 2013 ♦ 12:00 p.m. ♦ CMCOG Conference Room

BOARD MEMBERS PRESENT:

Vina Abrams, Immediate Past Chair, Newberry Co
Bill Banning, Lexington County Council
David Brown, Fairfield County Council
Ellen Cooper, City of Columbia
Todd Cullum, Lexington County Council
Smokey Davis, Lexington County
Joyce Dickerson, Richland County Council
Roger Gaddy, Vice-Chair, Mayor of Winnsboro
Zebbie Goudelock, Newberry City Council
Randy Halfacre, Mayor of Lexington
John Hardee, Chair, City of Columbia
Chip Harriford, Richland County
Clarence Hill, Richland County
Les Hipp, Newberry County Council
Norman Jackson, Richland County Council
Johnny Jeffcoat, Lexington County Council
Wilber Lee Jeffcoat, Lexington County
Walton McLeod, Newberry Co Legislative Delegation
Joe Mergo, Lexington County
Brian DeQuincey Newman, Columbia City Council
Cathy Novinger, City of Columbia
Joe Owens, Mayor of West Columbia
Dwayne Perry, Fairfield County Council
Pat Smith, Mayor of Springdale
Bill Waldrop, Newberry County Council
Paul Younginer, Irmo Town Council

ADVISORY MEMBERS PRESENT:

Roger Hovis, Mayor Pro-Tem of Blythewood
Richard Thomas, Mayor of Arcadia Lakes

AFFILIATE MEMBER PRESENT:

Sonny White, Midlands Technical College

GUESTS PRESENT:

Jennifer Dowden, Town of Lexington
Danielle Gadow, CDM Smith
Art Gomez
Donna Gulledge, Joint Municipal Water and Sewer
Commission
Hope Hasty, Richland County Planning
Holland Leger, Richland County Planning
Brit Poole, Town of Lexington
Milton Pope, Fairfield County Administrator
Harrison Rearden, SCDOT Commission
Lamar Tisdale, Transmarter & Associates
Tom Whitney, Transmarter & Associates

STAFF MEMBERS PRESENT:

Felicia Anderson, Operations Manager
Nevetta Blocker, Finance Director
Eartha Burrell, Community Development Planner
Cyndi Gawronski, Senior Community Development
Planner
Jenny Hicks, Family Caregiver Program Intern
Kevin Hill, Workforce Development Director
Jason Kent, GIS Manager
Ben Mauldin, Executive Director
Joe Ritchey, Family Caregiver Advocate
Melanie Rollings, Family Caregiver Program Intern
Sharon Seago, Area Agency on Aging / Aging &
Disability Resource Center Director
Wayne Shuler, Regional Planning Director
Andy Simmons, Information Services Manager
Reginald Simmons, Deputy Executive
Director/Transportation Director
Gregory Sprouse, Chief Planner

A. CALL TO ORDER, convened

The meeting was called to order at 12:05 p.m. on September 26, 2013 by Chairman John Hardee.

A1. DETERMINATION OF QUORUM

Chairman Hardee noted that a quorum was not present.

A3. INTRODUCTION OF GUESTS

Gregory Sprouse introduced the guests at today's meeting. They are listed on the first page.

A4. INVOCATION

Bill Banning gave the invocation.

D1. Executive Director's Report

Ben Mauldin gave the following Executive Director's Report:

1. **Grant Management Workshop**: Grant Writing USA will present a two-day grants management workshop at the COG on October 3 – 4, 2013
2. **Medicare Open Enrollment**: Medicare Open Enrollment is from October 15 to December 7, 2013. COG staff is available to assist those who would like to explore their options and find coverage that fits their needs.
3. **Midlands Reality Check**: The Midlands Reality Check Game Day is scheduled for October 22, 2013. The committee was shown a "game board" map that will be used for a visioning exercise at the event.
4. **Friendly Visitor Program**: The Long-Term Care Ombudsman Program recently hosted a successful Lunch and Learn session to recruit volunteers for its Friendly Visitor Program. The program volunteers visit seniors in long-term care facilities.
5. **Regional Hazard Mitigation Plan**: CMCOG has applied for an \$115,176.33 grant to update the regional hazard mitigation plan.
6. **CMCOG Technical Assistance Projects**: COG staff provides technical assistance to the local governments in updating comprehensive plans.
7. **Midlands Workforce Development**: Workforce staff is working with Element Electronics in developing job skills training in Fairfield County.

Reginald Simmons presented that on September 24th, CMCOG was awarded approximately \$1.8 million in FTA grants. The major awards included:

1. \$1.5 million in Section 5307 funds for the engineering, design, and construction of transit enhancements along Assembly Street in the City of Columbia
2. \$200K in Section 5307 funds for the development of the City of Columbia Bike & Pedestrian Master Plan
3. \$16K in Section 5316 or JARC Program funds for the Midlands Housing Alliance who will work in coordination with The Comet to purchase All Day bus passes for their Transition Program. The Transition Program assists the homeless in gaining training and meaningful employment.

Joe Ritchey introduced Family Caregiver Program interns, Melanie Rollings and Jenny Hicks.

****AT THIS TIME, A QUORUM WAS PRESENT.**

A2. APPROVE ORDER AND CONTENTS OF THE OVERALL AGENDA, *approved*

Chairman Hardee asked for approval of the order (revised) and contents of the overall agenda.

MOTION, *passed*

Chip Harriford moved, seconded by Smokey Davis to the revised order and contents of the overall agenda. Motion carried unanimously.

B. CONSENT AGENDA

Chairman Hardee asked for approval of items B1 – B3 on the Consent Agenda, as noted below:

- B1. Approve Minutes of the May 23, June 27 and August 22, 2013 Executive Committee Meetings, ***approved***
- B2. Amend the FY 2014 Employee Salary Classifications
To approve the FY 2014 Employee Salary Classifications, *approved*
- B3. 2013 – 2019 TIP Amendment – Signal System Improvement Projects
To approve the 2013 – 2019 Transportation Improvement Program (TIP) – Signal System Improvement Projects, *approved*

MOTION, *passed*

Smokey Davis moved, seconded by Wilber Lee Jeffcoat to approve items B1 – B3 on the Consent Agenda, as noted above. Motion carried unanimously.

C. REGULAR AGENDA

C1. Adoption of 2013 – 2018 Comprehensive Economic Development Strategy (CEDS), *approved*

Cyndi Gawronski presented a request for the adoption of the 2013 – 2018 Comprehensive Economic Development Strategy (CEDS). Her presentation included an overview of Economic Development Administration (EDA) programs, eligibility criteria and funding priorities. She explained that the annual CEDS process results in a five-year strategic plan for regional economic development in Fairfield, Lexington, Newberry and Richland Counties. She provided an update on the Priority Projects Update meeting that was held on September 5, 2013. She referred to the revised priority lists that were made available to the members prior to the meeting. A brief discussion took place.

Sonny White announced that Midlands Technical College received a \$25 million grant from the Department of Labor for program development.

MOTION, *passed*

Bill Waldrop moved, seconded by Pat Smith to adopt the 2013 – 2018 Comprehensive Economic Development Strategy (CEDS) as presented. Motion carried unanimously.

A brief discussion took place.

D. ANNOUNCEMENTS / COMMITTEE OR STAFF REPORTS / CORRESPONDENCES

D2. Update on Community Development Block Grant (CDBG) Projects

Cyndi Gawronski updated the Board on current CDBG projects. She announced the following grant awards:

1. City of Cayce – Awarded \$173,381 for their State Street Area Sewer Project
2. Town of Batesburg – Leesville – Awarded \$64,750 for their Biarritz Court Paving Project
3. Town of South Congaree – Awarded \$7,245 for their Park Improvements Project
4. Town of Summit – Awarded \$46,029 for their Park Improvements Project
5. Town of Lexington – Awarded \$44,888 for upgrading Caractor Park.

D3. Overview of Recent Development Trends in the Central Midlands Region

Andy Simmons provided an overview of recent development trends within the last eighteen (18) months. CMCOG tracks data for commercial real estate space, multi-family housing and building permits on an annual basis. His presentation included information on building and residential permit activity and economic data.

D4. Update on CMCOG Aging Program Services / AAA / ADRC

Sharon Seago announced that CMCOG received a notification of grant award for the Alzheimer's Respite Program. The grant award is approximately \$78,000. The program has 104 applications and 200 people on the waiting list. A brief discussion took place.

Staff recently met with Veterans Affairs to discuss the COG's interest in managing the Veteran-Directed Home and Community-Based Services Program.

D5. Briefing on Town of Lexington – Traffic Signal System Improvement Project

Reginald Simmons introduced Britt Poole, Lexington Town Administrator. Mr. Poole briefed the Board on the Town of Lexington's Adaptive Computerized Traffic Signalization Project. The system uses integrated digital sensors to identify actual traffic demand and coordinates traffic signals so that traffic would move efficiently and safely. He described the operation and benefits of the system.

E. OLD / NEW BUSINESS

There was no old or new business to discuss.

F. OTHER BUSINESS

The annual conference of the South Carolina Association of Regional Councils (SCARC) will be held on November 24 – 26, 2013 at the Kingston Plantation in Myrtle Beach, South Carolina. The theme for this year's conference is *Transportation: Moving Together*.

H. ADJOURN

The meeting adjourned at 1:00 p.m.

These minutes were respectfully submitted by Felicia C. Anderson

Central Midlands Council of Governments
Financial Statement
 July 1, 2013 through September 30, 2013

ENCLOSURE 2

	<u>Approved Budget</u>	<u>Y-T-D</u>	<u>Percent of Budget</u>
Revenue			
Local Revenue			
Member Governments	531,250	132,812.50	25.00%
State Aid	70,407	17,601.75	25.00%
Interest Income	50	2.19	4.38%
Sale of Data & Publications	2,000	142.12	7.11%
WorkKeys	70,000	9,069.00	12.96%
208 Conformance Reviews	4,500	300.00	6.67%
SCAPA Training Revenue	2,650	1,087.50	41.04%
CMRTA Support Contract	5,100	1,275.00	25.00%
Local Revenue-Aging	0	40.00	
Local Revenue-Other	0	6,000.00	
Fringe Recovery	1,381,450	324,051.61	23.46%
Indirect Cost Recovery	409,226	176,794.54	43.20%
Total Local Revenue	2,476,633	669,176.21	27.02%
Regional Programs			
Aging Planning & Administration	431,914	94,989.00	21.99%
Ombudsman Program	258,223	59,728.25	23.13%
Midlands Workforce Development Board	5,202,288	1,449,725.07	27.87%
Transportation	922,924	497,347.06	53.89%
EPA 208 Planning	15,000	237.00	1.58%
SCDHEC Water Supply Planning	0	6,236.00	
Economic Development Administration	55,006	6,854.00	12.46%
Comm Development Block Grant-Planning	50,000	4,784.00	9.57%
MWDB Strategic Plan	0	2,134.52	
Total Regional Programs	6,935,355	2,122,034.90	30.60%
Community Development Block Grant Admin	102,000	24,194.00	23.72%
Local Technical Assistance Contracts	30,000	8,324.00	27.75%
Transfer From Other Program Areas-Matching, Other	391,184	64,264.91	16.43%
Total Operating Revenue	9,935,172	2,887,994.02	29.07%
Contracted Services Revenue			
Aging	1,811,104	211,292.17	11.67%
MWDB Contractors	750,000	112,965.80	15.06%
Total Contracted Services Revenue	2,561,104	324,257.97	12.66%
Total Revenue	12,496,276	3,212,251.99	25.71%
Expenses			
Personnel Costs	4,369,816	1,068,309.75	24.45%
Fringe & Indirect Cost Allocation	1,790,676	500,846.15	27.97%
Operations and Maintenance	886,493	204,629.60	23.08%
Employee Development & Training	86,056	12,787.12	14.86%
Travel & Transportation	123,468	20,595.65	16.68%
Consultants & Contracts	398,982	34,340.41	8.61%
Local Government Training	4,500	1,926.07	42.80%
Capital Outlays	7,000	3,912.00	55.89%
MWDB Instructional Training & Supp Svces	1,825,000	568,054.40	31.13%
SCDOT-Assembly St Project	0	341,985.00	
MWDB Transportation Services	52,000	19,724.00	37.93%
Transfer To Other Program Areas-Matching, Other	391,184	64,264.91	16.43%
Total Operating Expenses	9,935,175	2,841,375.06	28.60%
Contracted Services Expenses			
Aging	1,811,104	211,292.17	11.67%
Midlands Workforce Development Board (WIA)	750,000	112,965.80	15.06%
Total Contracted Services Expenses	2,561,104	324,257.97	12.66%
Total Expenses	12,496,279	3,165,633.03	25.33%
Revenue Over/(Under) Expenses	(3)	46,618.96	



Memorandum

TO: All Members of the CMCOG Board of Directors

FROM: Reginald Simmons, Deputy Executive Director/Transportation Director

DATE: October 24, 2013

SUBJECT: 2035 LRTP Amendment – Vista Greenway Project

REQUESTED ACTION

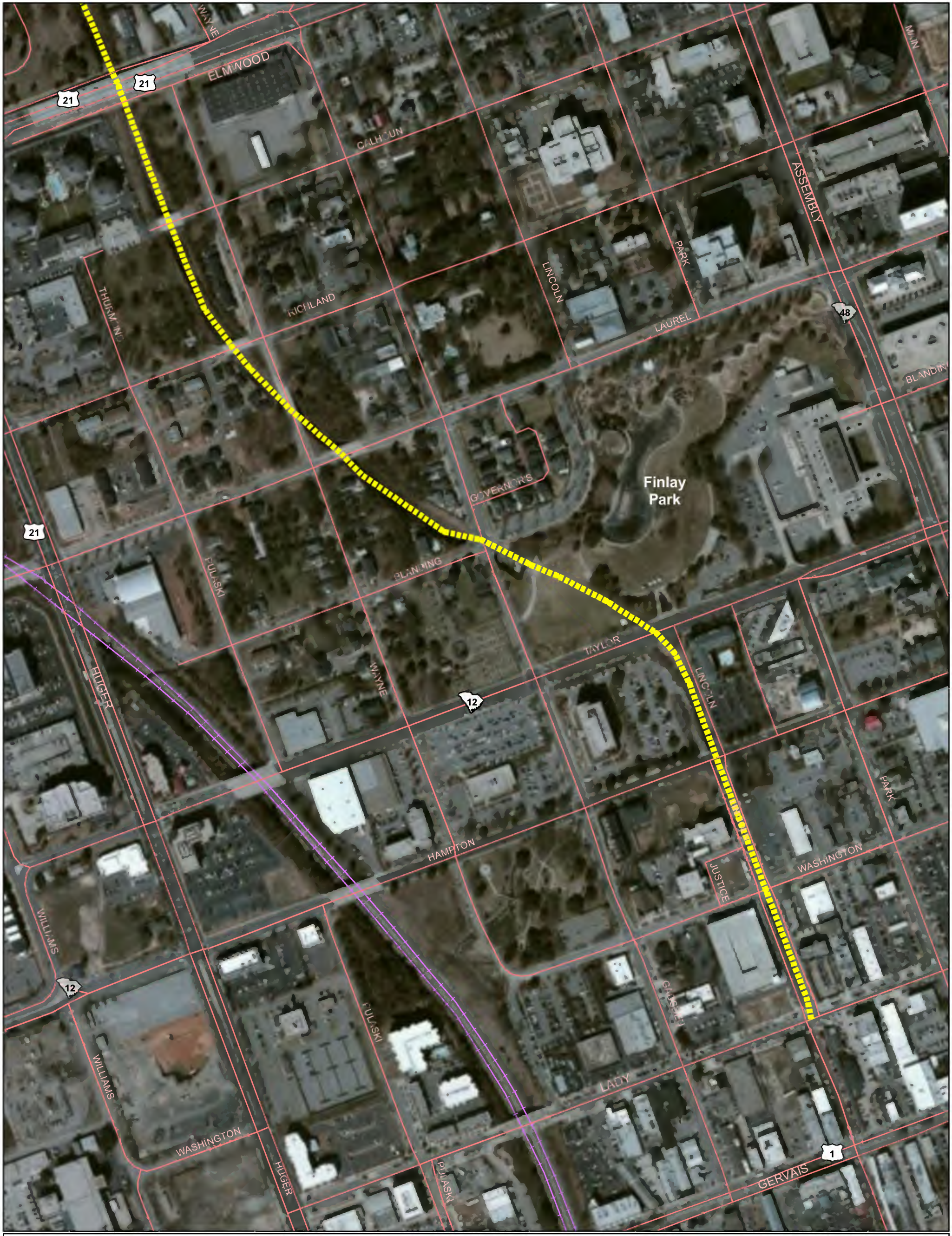
The Central Midlands Council of Governments' staff requests approval to amend the 2035 LRTP to add the City of Columbia Vista Greenway Project.

PROGRAM DESCRIPTION




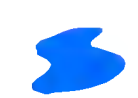
The Vista Greenway Project is a trail in which the City of Columbia will transform the former Seaboard Air Line Railroad into a 14-foot-wide lighted asphalt trail for biking and pedestrian use from Lady Street to Elmwood Avenue. The development of the Vista Greenway will facilitate and encourage tourism and better access to transit in the Columbia area by linking two major destination areas—the Vista and Finlay Park. The project will also transform underused and blighted areas and enhance the quality of life in the City.

ATTACHMENT

Vista Greenway Map

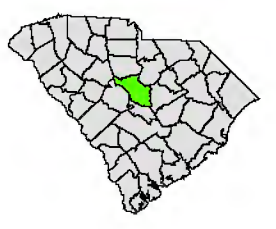
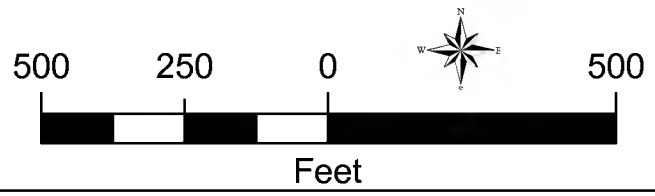


Legend

-  Vista Greenway
-  Roads
-  Railroad
-  Water

Vista Greenway

Central Midlands Council of Government disclaims responsibility for damage or liability associated with the use of this information. All reasonable efforts have been made to ensure accuracy.





Memorandum

TO: All Members of the CMCOG **Board of Directors**

FROM: Reginald Simmons, Deputy Executive Director/Transportation Director

DATE: October 24, 2013

SUBJECT: **2035 LRTP Amendment – I-26/I-20/I-126 Connector**

REQUESTED ACTION

The Central Midlands Council of Governments' staff requests approval to amend the 2013-2019 TIP to add \$6.4 million in R/W funds and \$76.2 in construction funds for the I-26/I-20/I-126 Project.

PROGRAM DESCRIPTION

CMCOG staff will request to amend the FY 2013-2019 TIP to add \$6.4 million in R/W and \$76.2 million in construction for the widening of I-26 from St. Andrews Road to Broad River Road and to add an express lane along the same termini. These funds are currently under review by SCDOT and are planned for inclusion in the new STIP.

Current Funding

FY 2014

I-26 Express Lane (PE)	\$1 million
I-26 Widening (PE)	\$6.4 million

Planned Funding

FY 2015

I-26 R/W for Widening	\$6.4 million
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FY 2017

I-26 Express Lane Construction	\$9 million
I-26 Construction (Widening)	\$67.2 million



ENCLOSURE 5

DATE: October 24, 2013
TO: CMCOG Board of Directors
FROM: Benjamin J. Mauldin, Executive Director
SUBJECT: Executive Director's Report

Growing by choice, not by chance: Envisioning our region's future

On Tuesday, October 22, 2013, three hundred (300) leaders from business, government, military, environmental and other sectors will come together to create a vision for our region. Using large-scale, regional maps and LEGO's representing new households and new jobs, the teams will project, through consensus and guiding principles, where jobs, housing and transportation should develop in order to sustain prosperity for the Midlands.

The results of this work will be summarized and presented two days later on October 24, 2013, when those who participated in Game Day and the general public are invited to the Reality Check Results Summit to hear an analysis of the Game Day exercise. Attendees at the Results Summit will have the opportunity to participate in live audience polling to rank and help prioritize the findings from this visioning process.

Midlands Reality Check Results Summit

WHAT: Midlands Reality Check Results Summit

WHEN: Thursday, Oct. 24, 4.-7 p.m.

WHERE: The Zone at Williams Brice Stadium

The event is free of charge.

What Happens Next

After Gameday and the Results Summit have concluded, the Midlands Reality Check will move into an implementation phase. As a contributing partner to Reality Check, CMCOG is committed in helping with the implementation process. The CMCOG Regional Planning and Development Committee will be meeting in early January of 2014 to discuss the results of Gameday and begin strategizing about how we as an agency can help make this vision become a reality. More details about the January meeting will be announced at the December Board Meeting.

Midlands Workforce Development Board Services

- The next Midlands Job Fair will be held on November 15, 2013, 9a-12p in Columbia. The Midlands Workforce Development Board, Midlands SC Works centers, and SC National Guard are hosting the event at the SCNG complex at 1225 Bluff Road, Columbia, SC. This job fair will be the first of its kind for the Midlands featuring **only employers as vendors.**
- Leading into the job fair, a first-ever Open House series was held in the Midlands from August to October 2013 to provide job seekers and area employers an insider's view of the Midlands SC

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236 Stoneridge Drive, Columbia, SC 29210 ♦ (803) 376-5390 ♦ FAX (803) 376-5394 ♦ Web Site: <http://www.centralmidlands.org>

Works centers. One (1) Open House was held per office and featured Partners for each respective workforce center, local employers, and even free services. In total, approximately 300 visitors attended the series to learn about the mission of Midlands SC Works.

- Efforts to increase opportunities for job seekers to meet face-to-face with employers are being steadily pursued. In the third quarter of 2013 alone (July - September), 16 employer events were held at the Midlands SC Works offices with nearly 400 attending job seekers. These events are being held in conjunction with active and ongoing recruitment efforts via the SC Works Online Services website.

CMCOG Aging and Disability Resource Center (ADRC) Assisted Rides Program

Central Midlands COG received a Section 5317 New Freedom Rural Grant for the period of July 1, 2013 – June 30, 2014 to develop the assisted rides program in the region. This program is meant to complement existing private and public transportation services; it is not meant to provide transportation for individuals who have insurance that pays for the requested service, or to replace the transportation that is already available to the passenger.

At the last Central Midlands Development Corporation Meeting, staff introduced Arthur Gomez, CMCOG ADRC Mobility Manager. Mr. Gomez presented an initial marketing plan to implement the program in our region. Over the next two months, the focus will be on recruiting volunteer drivers who will be trained and ready for our main kick-off date of early January 2014.

CMCOG continues partnership with the Harbison Foundation

The Central Midlands Development Corporation (CMDC) is registered with the United States Internal Revenue Service's (IRS) and the South Carolina Secretary of State as a charitable, 501c3 organization. This gives the CMDC the ability to solicit charitable donations from individuals, corporations and philanthropic foundations.

Harbison Housing Foundation was established in 1978 as a 501c3 to engage in charitable and educational endeavors for seniors. More specifically, it provides resources to promote the health and enhance the quality of life of seniors. The foundation has been helping seniors in our region with financial grants for over two and half years, including grants to Fairfield County Council on Aging, Capital Senior Center, Senior Resources and Project Hope, just to name a few.

Joe Richey, CMCOG's Family Caregiver Advocate, is in the process of securing additional grant funds from the Harbison Foundation to continue provide services to seniors. Previous grants have been used to assist grandparents that are raising their grandchildren with clothing and school supplies; funds to build ramps and other home modifications; and assistance with utility bills, rent, food and other necessities.

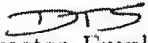
P.O. Box 995
1550 Gadsden Street
Columbia, SC 29202
dew.sc.gov




Nikki R. Haley
Governor

Cheryl M. Stanton
Executive Director

TO: Local Workforce Administrators

FROM: Rebecca Battle-Bryant 
Assistant Executive Director, Employment Services

Don Grant 
Finance Director

DATE: October 11, 2013

SUBJECT: WIA Resource Options in Dealing with Federal Government Shutdown

Given sequestration, and now the federal government shutdown, states and local workforce areas are coping with significant resource challenges in the delivery of services. We know that LWIAs will continue to analyze their fiscal capacity on a daily basis and ask that you keep us informed of:

- staff furloughs at the center or administrative entity level;
- changes in SC Works Center hours of operation; and
- closings of SC Works Centers.

In analyzing your local financial situations, the Department of Employment and Workforce (DEW) continues to recommend and/or assist as follows:

- We encourage utilizing your local transfer/earmark flexibility. LWIAs can still transfer/earmark Program Year 2012 Dislocated Worker funds up to 50% of total "program" funds allocated, to the extent such funds are still available for expenditure.
- While the "base" funds received in July for Program Year 2013 were significantly affected by the Congressional sequestration, LWIAs can transfer up to 50% of the "base program" funds received in July for Program Year 2013.
- DEW will continue to assist LWIAs financially with available Rapid Response funds in the provision of services to Dislocated Workers. Parameters for receipt of funds during this period of federal government shutdown were transmitted via e-mail by Rebecca Battle-Bryant on October 2nd.

An analysis of available funds based on expenditures reported through August 2013, indicates there are local areas at both ends of the spectrum in terms of available funds to get through this period. Other states/local areas are exploring loans between LWIAs as a means to continue services until receipt of FY'14 funds, currently held up due to the government shutdown and lack of a continuing budget resolution. This is a resource option that may be explored between LWIAs/LWIBs.

Initial Loan Execution

The attached *Voluntary Reallocation Request* should be completed by both the giving and receiving LWIAs and transmitted to the appropriate Local Operations Coordinator at DEW. The State's role will be the review, approval, and completion of Program Year 2012 Notice of Fund Authorization (NFA) revisions to properly record the loan transactions. Loans will include both program and administration funds, at 90% and 10% respectively.

Loan Repayment

Upon receipt of FY'14 obligational authority from USDOL, DEW will issue revised Program Year 2013 NFAs to all local areas. At that time, any LWIAs that were party to a "loan" transaction will complete the *Voluntary Reallocation Request* again to reflect the original loan amount being paid back in full from Program Year 2013 funds. The form will be submitted to the appropriate Local Operations Coordinator at DEW for completion of revised Program Year 2013 NFAs to reflect the repayment. Loan repayments will include both program and administration funds, at 90% and 10% respectively.

Ranking of LWIA Fund Availability

LWIAs have been ranked below from 1-12 based on Adult and Dislocated Worker fund availability through August 2013, with #1 indicating the largest availability and #12 indicating the smallest availability. This is only an estimate and actual LWIA fund availability and rankings may have changed since submittal of August Financial Status Reports.

1 – Midlands	5 – Waccamaw	9 – Upper Savannah
2 – Catawba	6 – Santee Lynches	10 – Pee Dee
3 – WorkLink	7 – Lowcountry	11 – Lower Savannah
4 – Trident	8 – Upstate	12 – Greenville

Attachment



ENCLOSURE 7

DATE: October 18, 2013
 TO: CMCOG Board of Directors
 FROM: Anna H. Harmon, Regional Long-Term Care Ombudsman Director
 SUBJECT: Update on the Long-Term Care Ombudsman Program

The Central Midlands Long-Term Care Ombudsman Program Staff investigates reports of abuse, neglect, exploitation, quality of care issues and residents' rights issues on behalf of vulnerable adults in long-term care facilities. This program collaborates and shares information regarding reports with other agencies (DHEC Health Licensing, DHEC Certification, Attorney General's Office-Medicaid Fraud Division, SLED and Local Law Enforcement) as appropriate and makes appropriate referrals to agencies that investigate/ survey facilities related to abuse, neglect, exploitation, and quality of care issues. This program provides advocacy, mediations, consultations, and "Routine Visits" regarding long-term care issues to ensure residents are receiving quality care.

FACILITY/BED STATISTICS

The Ombudsman Program is responsible for 118 facilities and 6,781 beds.

FAIRFIELD COUNTY					
	CRCF	Nursing Homes	Rehab	Private Psych	Total
Facilities	1	2	-	-	3
Beds	20	262	-	-	282

LEXINGTON COUNTY					
	CRCF	Nursing Homes	Rehab	Private Psych	Total
Facilities	24	9	-	1	34
Beds	1,290	1,154	-	98	2,542

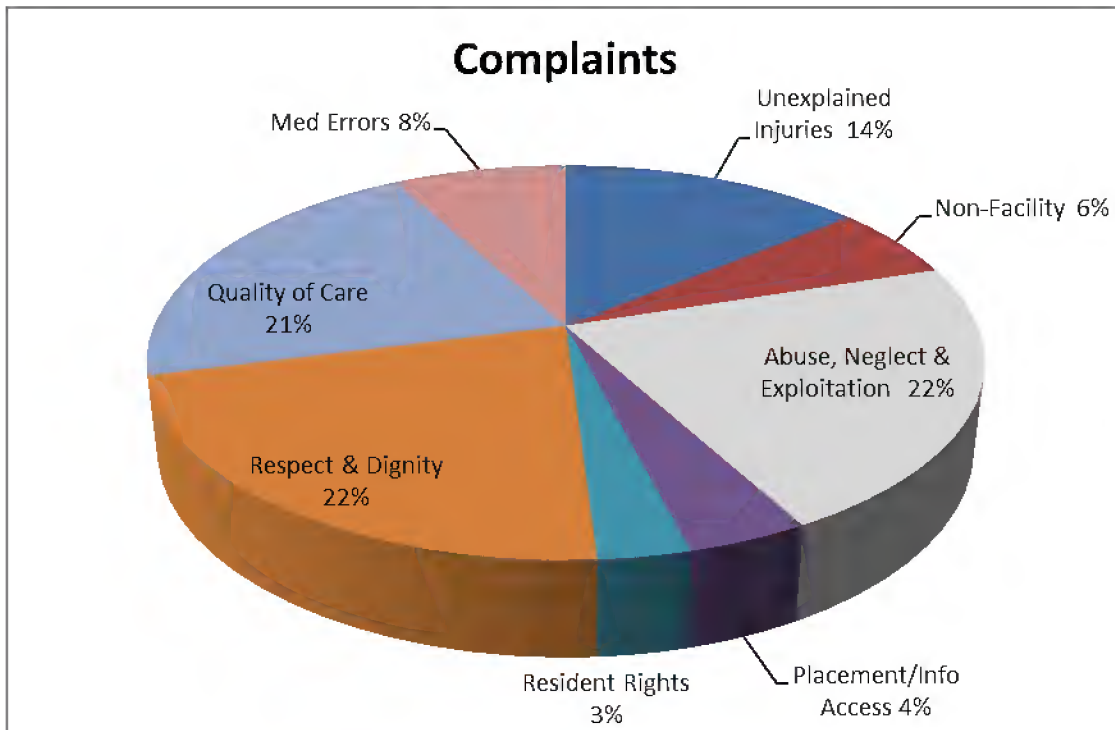
NEWBERRY COUNTY					
	CRCF	Nursing Homes	Rehab	Private Psych	Total
Facilities	2	2	-	-	4
Beds	80	264	-	-	344

RICHLAND COUNTY						
	CRCF	Nursing Homes	Rehab	Private Psych	DDSN	Total
Facilities	60	13	1	2	1	77
Beds	1,279	1,740	96	154	344	3,613

* CRCF – Community Residential Care Facility

From October 1, 2012 to September 30, 2013, the Ombudsman Program opened 933 cases with 2,540 complaints.

The chart below reflects the percentages of complaints in the noted areas. There has been an increase in unexplained injuries, respect & dignity, and reports of abuse/neglect/exploitation.



Contact Numbers

- Complaints can be reported by calling 803-376-5389 or 1-800-391-1185

Reports can also be faxed to 803-253-7542

Information Related to Investigations

Investigations are unannounced. Facility records along with staff interviews are conducted as a part of the investigative process. The Ombudsman Program does not need consent for hospital records and they are requested as needed. (See Section 43-38-20 of the Omnibus Adult Protection Act)

When a complaint is filed, consent forms will be sent to the responsible party. If the resident is their own responsible party, consent forms are also available for their signature.

Friendly Visitor Program

The Central Midlands Friendly Visitor Program is continuing to increase its efforts in recruiting and training new volunteers as well as facility participation. Coordination with The Lt. Governor's Office on Aging is an essential part of training. Current Friendly Visitors are making weekly routine visits to provide encouragement, social contact and a support system. The staff held a Meet-N-Greet session in September and approx 22 potential volunteers attended.

The following information is available to residents, family members, facilities, and the community:

- Brochures, booklets, posters (related to choosing placement, Resident Bill of Rights and mandated postings)
- Advance Directives
- Trainings, In-service Education, and Lunch and Learn sessions

Central Midlands Long-Term Care Ombudsman Staff

Anna Harmon, *Regional Long-Term Care Ombudsman*

LaToya Buggs-Williams, *Ombudsman Investigator/Volunteer Coordinator*

Fretoria Williams, *Ombudsman Program Coordinator*